



مصنع الخليج الدولي للأنابيب ش.م.م

GULF INTERNATIONAL PIPE INDUSTRY L.L.C

P.O. Box 1831, Postal Code 130, Azaiba, Sultanate of Oman

Tel. : (+968) 24601400 Fax : (+968) 24691117

C.R. : 1012264

## QUALITY POLICY

### Objectives

Continuous application of innovative practices to deliver value added products and services to meet stakeholder's expectations.

### Target

"Adoption of Zero defects" for products and ensuring timely delivery, reliable and efficient services to all our stakeholders

### Golden rules

- Suggestions for improving products and services shall be respected and accorded due attention.
- We all share responsibility for eliminating potential for errors and doing the job right the first time
- All GIPI and contractor employees are responsible for implementing and maintaining the Quality Management System.

### Commitment:

- Knowing who our Stakeholders are and what they want – through open communication;
- Attracting and Retaining high caliber and competent personnel – through transparent and fair recruitment process;
- Understanding the requirements of our jobs and the systems that support us – through training and education;
- Making continuous improvement as a center of excellence – through team work and performance measurement;
- Ensuring that our Policy, Procedures, Quality Plans reflect what we actually do – through periodic reviews and audits;
- Achieving compliance with relevant standards, statutory and safety requirements--through periodic reviews and audits;
- Realizing our Stakeholders are the reason we have our jobs – through on time delivery of quality products and services at a fair market price is how we will keep them;
- Considering transparency in all dealings with both internal and external customers – through open dialogue internally and externally.

Hamdan Al-Shaqsy  
Chief Executive Officer